

ACCESS TO SURGERY IN BRITISH COLUMBIA

the cutting edge



PRELIMINARY PROGRAM

Thursday, January 15 &
Friday, January 16, 2009

RADISSON HOTEL VANCOUVER AIRPORT
Richmond, British Columbia | Canada

“To make a difference, we need a team approach supported by sponsorship at the highest level”

Dr. Andy Hamilton, Conference Chair
Anesthesiologist/Co-chair, IHA Surgical Council



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CONFERENCE CHAIR MESSAGE

Dear Colleagues,

Welcome to this conference on improving access to elective surgery in British Columbia. Long wait times are a problem not just here but across the country. We are all here because we wish to reduce them.

This conference is about opportunities: to realize the importance of teams and highly focused teamwork; to meet and interact with various members of those teams from all over the Province and elsewhere; to hear stories of success and failure and learn from them; and to understand the overall strategy for British Columbia, to contribute to it and to help steer it.

Most of all we hope that all this will be translated into action in British Columbia's health authorities: that each of you will return to your respective work places, whether clinical or administrative, re-invigorated to make things happen. Talk and discussion is not enough - we need action that is coordinated and focused and is matched by responsibility and accountability.

When this happens, we have a real chance of making a difference for our most important stakeholder - our patients.



Dr. Andy Hamilton, Conference Chair

On behalf of the planning committee: Alison Millar and Marie Ty, Ministry of Health Services, John McGurran, Wait Time Advisor, Dr. Alexandra Tcheremenska-Greenhill, BCMA.

This conference is hosted by the Ministry of Health Services in cooperation with the Health Authorities and the British Columbia Medical Association.

The purpose is to provide an opportunity to discuss progress on and obtain feedback from multiple stakeholders on British Columbia's strategy to decrease wait times and improve access to surgical services.

Objectives

- To learn from provincial, national and international best practices on how to enhance surgical access.
- To acquire innovative strategies and tools to improve access to surgery.
- To identify areas of improvement for the Provincial strategy.
- To share ideas, build relationships and coordinate activities.

Speakers

Surgical leaders and experts from British Columbia, other provinces and the United Kingdom.

Who should attend?

- Surgeons, anesthesiologists and other physician leaders
- Surgical nursing, management and booking staff
- Regional and site administrators
- Provincial and Regional healthcare leaders

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POSTER SESSION

During the conference, posters will be presented allowing participants to have a more in-depth understanding of some of the innovative work on improving access to surgical care.

Participants wishing to have their projects considered for this poster session must provide an abstract of no more than 250 words.

Abstract submission deadline is **Wednesday, December 17, 2008**. Please email your completed abstract, within the body of an email, to info@congressworld.ca.

Submissions must contain the following elements:

- Title of the project
- Presenting author(s) (at least one of the presenting authors must register for and attend the conference)
- Organizational affiliation
- Abstract text of no more than 250 words with a description of the innovative project and key outcomes

The posters will be judged based on originality of the project, impact of findings, and relevance to the conference's general theme and the anticipated audience of clinical and administrative leaders. All abstracts will undergo review by the conference planning committee and you will be notified whether your project is accepted by **December 23, 2008**.

REGISTRATION INFORMATION

The registration desk will be located on the conference level of the Radisson Hotel Vancouver Airport. Delegates may pick up all conference documents, or register for the conference at that time.

On-site Registration Desk Hours

Thursday, January 15, 2009	0700 - 1700
Friday, January 16, 2009	0730 - 1300

Registration Categories - fees are in Canadian Funds

BC RESIDENT:	<i>Complimentary</i>
OUT OF PROVINCE:	\$300.00

HOTEL & TRANSPORTATION INFORMATION

Radisson Hotel Vancouver Airport

8181 Cambie Road, Richmond, BC Canada V6X 3X9
TEL: 604/279-8384 TOLL FREE: 1 800/333-3333
EMAIL: reservations@radissonvancouver.com

If you require accommodation we have reserved a block of rooms at the Radisson Hotel Vancouver Airport. Our room block will be released on **December 15, 2008**, therefore if you require accommodation kindly reserve a room before this date and be sure to quote **Access to Surgery in BC** in order to receive the conference room rate.

The rate for single/double occupancy is \$119.00 CAD per night, plus applicable taxes.

Airport Transfer

There is a complimentary shuttle service from the Vancouver International Airport to the Radisson Hotel Vancouver Airport. Please call 604/276-8181 prior to retrieving your luggage to arrange for a pick up.

CME CREDITS & CONFERENCE COMMITTEE

CME Credits

- Maintenance of Certification Section 1 credits – to be advised
- Mainpro-M1 credits – to be advised

Conference Planning Committee Members:

Dr. Andy Hamilton, IHA, Conference Chair
Dr. Alexandra Tcheremenska-Greenhill, BCMA
Ms. Alison Millar, Ministry of Health Services
Ms. Marie Ty, Ministry of Health Services
Mr. John McGurran, Wait Times Advisor

PROGRAM SCHEDULE

Thursday, January 15, 2009

0700 - 1700 *Registration*

0700 - 0800 *Breakfast*

0800 - 0815 **Introductions**
Speaker: Dr. Andy Hamilton, Conference Chair, Penticton Regional Hospital, Penticton, British Columbia

0815 - 0845 **Welcome & Opening Remarks**
Speaker: Hon. George Abbott, Minister of Health Services

0845 - 0945 **Panel: Current Situation - Provincial Perspective**
Moderator: Dr. Andy Hamilton, Conference Chair
This panel presentation will highlight British Columbia's approach to reducing wait times and improving access to surgery. Particular attention will be paid to the overarching provincial strategy, long-term capacity planning/modeling, data and information issues, as well as monitoring and reporting on progress. Short presentations will be followed by a discussion between panelists and conference participants.

0945 - 1015 *Refreshment Break/Networking with Colleagues*

1015 - 1200 **Panel: British Columbia Health Authority Experience**
Moderator: Dr. Andy Hamilton, Conference Chair
This panel presentation will demonstrate how British Columbia's health authorities have addressed reducing wait times and improving access to surgery. Presentations will highlight changes to organizational structure, introduction of innovative models of care and use of the surgical patient registry and urgency scoring tools. The focus will help identify what has worked well and areas where more work needs to be done. Health authority presentations will be followed by discussion between panelists and conference participants.

1200 - 1315 *Luncheon & Networking with Colleagues*

1315 - 1500 **Panel: Lessons from other Provinces Alberta**
Moderator: Dr. Andy Hamilton, Conference Chair
Speaker: Dr. Chris de Gara, Professor of Surgery & Associate Dean, Continuous Professional Learning, University of Alberta, Edmonton, Alberta

New Brunswick
Speaker: Kathy Bell, Health Care Consultant, New Brunswick Department of Health, Fredericton, New Brunswick

Ontario
Speaker: Dr. Jeff Turnbull, Chief of Staff, The Ottawa Hospital, Ottawa, Ontario

Saskatchewan
Speakers: Ron Epp, Surgical Registry Manager, Government of Saskatchewan, Regina, Saskatchewan
Trent Truscott, Executive Director of Surgery, Regina Qu'Appelle Health Region, Regina, Saskatchewan

1500 - 1515 *Refreshment Break/Networking with Colleagues*

1515 - 1600 **Optimizing Referral and Organizing the Surgical Office Practice**
Introduction: Dr. Alexandra Tcheremenska-Greenhill, British Columbia Medical Association, Vancouver, British Columbia
Speakers: Dr. Cam Taylor, Orthopedic Surgeon, Penticton Regional Hospital, Penticton, British Columbia
Dr. Mark O'Grady, Otolaryngologist, Chief of Surgery, Regina Qu'Appelle Health Region, Regina, Saskatchewan

1600 - 1645 **How Quality Improves Access: The Experience of the American College of Surgeons' National Surgical Quality Improvement Program (NSQIP)**
Speaker: Dr. Peter Doris, General Surgeon, Surrey Memorial Hospital, Surrey, British Columbia

1800 - 2130 *Reception & Dinner*
Speaker: Dr. Brian Goldman, Host, White Coat, Black Art, CBC Radio One

Friday, January 16, 2009

0730 - 1330 *Registration*

0730 - 0830 *Breakfast*

0830 - 0835 **Opening Remarks**
Speaker: Dr. Andy Hamilton, Conference Chair

0835 - 0930 **The Road to Hell is Paved with Good Intentions - The Unintended Consequences of Policy Initiatives: An Irreverent Outsider's Perspective**
Speaker: Anthony Thompson, CEO, Checklist, Shropshire, United Kingdom

0930 - 1015 **Experience from the United Kingdom: The 18 Week Wait - The NHS/Government Perspective**
Speaker: Nick Chapman, National Director, 18 Weeks, Department of Health, London, United Kingdom

1015 - 1045 *Refreshment Break/Networking with Colleagues*

1045 - 1130 **Experience from the United Kingdom: The Real Story - Making it Happen**
Speaker: Dr. Mark Goldman, CEO, Heart of England Trust, Birmingham, United Kingdom

1130 - 1230 **Panel: Next Steps for British Columbia**
Moderator: Dr. Andy Hamilton, Conference Chair
The conference chair will engage the audience and a panel of experts to discuss the priorities for British Columbia's health authorities and discuss ways to coordinate their efforts to reduce wait times and improve access to elective surgery.

1230 *Closing Remarks*

Help make a difference - mark your calendars now!

**Access to Surgery in British Columbia
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